Seth Feasby

7 Esquire Ct Novato, CA 94949

(480) 570-4800 sethfeasby@gmail.com

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To whom it may concern,

I am pleased to apply for the position listed as 'Jr.Help Desk Technician' in Novato. I have years of experience in technical support and customer service. I also possess a diverse skill set acquired by filling many different roles within the various companies I have worked with.

I worked for AT&T as Level I & II support as well as QA (Quality Assurance) through their U-Verse & 2Wire portals. I then worked with GoDaddy resolving hosting and some networking issues clients would encounter. I worked with Optimize LLC providing support for their 'Zookaware' software as well as several other lines of business they are involved with. Most recently I worked with the Institute of Reading Development in Novato fulfilling Help Desk requirements and QA. These experiences lead me to believe that I would be a great match for the position you currently have available.

I hope to hear from you soon regarding this fine opportunity.

Sincerely,
Seth Feasby